



## MARINA FREQUENTLY ASKED QUESTIONS

### 1. When will Marsa Al Bateen open?

It is scheduled to open on May 2016.

### 2. What size boats will the marina take?

Dry Stack:

- Height from 2.5 metres to 4.5 metres
- Length maximum is 9 metres
- Weights up to 8900kg
- AED 900 per foot or AED 2952 per metre

Wet Berths:

- Lengths from 15 metres to 30 metres
- AED 700 per foot or AED 2240 per metre

### 3. What is a dry stack?

We are proud to provide the dry stack service, which allows owners to store their boats in a clean and dry area. This offers several advantages including protection from the environmental elements of the local climate and on-site security. This reduces maintenance costs and allows a better resale value on your boat.

### 4. How does a dry stack work?

Forklift equipment lifts your boat from the water, allowing it to be washed down and maintained before being stacked onto a shelf within the dry stack environment.

### 5. What are the dry stack timings?

The dry stack is accessible from 08:00 to 20:00 daily, but please note these timings are subject to change.

### 6. Is the company going to provide insurance for boats at the dry stack?

Boat owners are responsible for ensuring their boats are insured for storage at the dry stack.

### 7. Will customers be able to choose their own berth from the wet berths/who is going to be responsible for allocating berths?

The berth allocation is at the discretion of the service provider.

### 8. What is the entrance channel depth at high and low tide?

It is estimated that the entrance channel will be 4 metres at low tide.

### 9. Are services (utilities) available?

Yes: water, power, and on some pontoons, waste removal.



10. Are the utilities free?

The utilities are subject to charges that are metered. Berth owners are responsible for settling all outstanding bills.

11. Is a deposit needed on contracting a berth?

Yes. This will be collected on signing the contract.

12. Can berth holders use the car park?

Yes, we are pleased to offer this service with the berth space.

13. Should my craft/vessel have insurance?

Yes, it must and will not be accepted to berth without it.

14. Do you provide ice making facilities?

Yes, these are available on-site.

15. Will there be an area to load or unload the craft/vessel and will there be help on hand?

Yes, there is an allocated area with a dedicated crew available to support boat owners.

16. What is the maximum allowed time for loading and unloading a boat in the dry stack?

Boat owners are allocated 40 minutes to load and unload their crafts.

17. Can I bring my boat for the night?

This is still to be confirmed.

18. Is fuel available at the marina?

Yes, there is an ADNOC station located in the West Marina and we are looking forward to providing the same service in the East Marina.

19. Is there a water taxi departure area to other locations in the city?

Currently, there is no water taxi service from Marsa Al Bateen. However, that service may be provided in the future.

20. Are there any cruise trips from Marsa Al Bateen to other islands or around Abu Dhabi?

Currently there are no such trips from Marsa Al Bateen. We are studying the feasibility of offering trips, subject to finding a partner.

21. Is there a Majlis for Marsa members?

Details regarding a Majlis for members will be announced in due course.



22. Will the cost per metre/foot change every year?

Yes, the cost will increase or decrease within market conditions.

23. Is there a workshop?

Yes.

24. How long will it take to launch boats from the dry stack to the water?

It is expected to take 40 minutes to transport each boat from the dry stack to the water.

25. Do you provide maintenance and repairing service on-site?

These will be made available as a paid service to members.